

OMNIERS

emergency response system



Mass Alarm Notification

OmniERS provides mass alarm notification for a government organization to warn the population in case of major emergencies or incidents like huge fires, poisonous gas clouds or terrorist attacks.

Instead of using sirens as in the old days, alarms will now be transmitted using electronic means like telephones, mobile phones, pager, fax, e-mail, radio, and TV.

The target group can be a single street, a neighborhood or even a city. Organizations can broadcast alarms to all households in a radius of 5 miles from the disaster. The OmniERS database contains names, addresses, contact numbers as well as geographical information and location details.

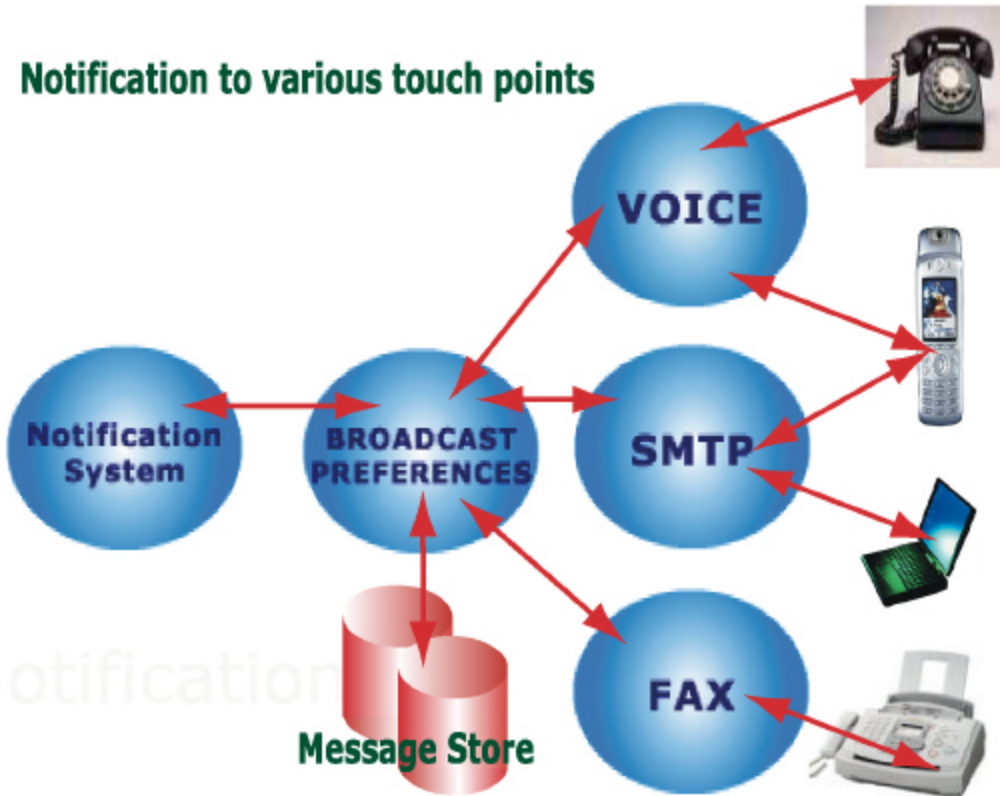
OmniERS has been designed so that all components can be replicated to handle large volumes and is deployed on the HP NonStop server thus achieving the highest levels of scalability, reliability and availability.

Opsol has selected the HP Open Call IVR platform for its superior capabilities in handling large number of simultaneous connections. The solution is proven and deployed at several large Telcos and can handle up to 1500 simultaneous phone connections from a single device.

SENDING THE ALARM

The operator selects the messages and audience for the broadcast. OmniERS supports message delivery to numerous touch points. OmniERS will process user preference rules and broadcast the alarm messages to a land line phone, mobile phone, email, fax or TV. The solution handles retry on failed channels and will roll over to the next preferred method until the message is delivered.

Notification to various touch points



Omni Emergency Response System Architecture

OTHER COMMERCIAL USES

The solution can be used for commercial purposes to deliver statements, invoices and notifications to multiple touch points. Voice messages can be delivered to the card holder's cell phone and emails can be sent to the email address. These messages can be application generated to notify of outstanding balances, payment receipts etc.

TRY AND BUY

www.omniers.com

janette@omniers.com

STRENGTHS

NonStop™ , Reliable,
Scalable for millions of
citizens

Feature packed IVR
solution

Rich Email server

Proven at large Telcos

Global Presence

HP Services

HP Hosting Facility

TOUCH POINTS

Telephone

Mobile phone

Email

FAX

TV

Radio



i n v e n t